

**Silver  
Spring  
Village**

Helping Neighbors Age in Place



GREATER WASHINGTON

EMBRACE YOUR  
VILLAGE~osity

FY 2019 ANNUAL REPORT

## A MESSAGE FROM PRESIDENT AND EXECUTIVE DIRECTOR



Peggy Gervasi  
President, FY 2019



Debbie Billet-Roumell  
Executive Director

*SILVER SPRING VILLAGE is a nonprofit membership organization that helps seniors stay active, connected and engaged in their community while aging in their own homes. We serve residents of the many neighborhoods in and near downtown Silver Spring. Our dedicated volunteers, board, and staff work hard to make Silver Spring a GREAT PLACE to age in place.*

In its 2019-2020 edition, the Catalogue for Philanthropy: Greater Washington recognizes Silver Spring Village as “one of the best community-based nonprofits in the region”. The highly competitive selection process considers the needs an organization addresses, the quality of its programs to meet those needs, its leadership and staffing, and evidence of its impact. In addition, a local accounting firm assesses the organization’s financial soundness. We are truly honored.

FY 2019 has proven to be a wonderful year of growth and commitment: We leased our first office and grew in every single area of Village life – members, volunteers, programs, staff and services – and we committed to further service and impact in our community.

With the assistance of a trained facilitator, a Strategic Assessment Group (STAG) consisting of six Village members and volunteers interviewed representatives of eight Villages larger and older than ours to learn how they managed growth and met the changing needs of their members. With this information in hand, the STAG recommended two key areas of expansion, both of which were approved by the Silver Spring Village Board of Directors:

The STAG recommended expanding our service area to include all of zip code 20901. This expansion will fill the need for a Village where there currently is none, allow for greater community impact, and enhance the mission of helping seniors age in place.

The STAG also recommended engaging a professional care coordinator to help our frailest members, connect them to resources that supplement Village services, and assist our staff and volunteers. A care coordinator will provide professional help, increase members’ safety and bring clarity to members and families when Village volunteer services are no longer enough.

We are excited to implement these changes to better serve our community. Our first order of business is recruiting volunteers in 20901 to serve potential members. If you know someone who might be interested in volunteering, please send them our way!

To all who have contributed so much in time, energy and resources – we can’t thank you enough for making FY 2019 our best year yet. We look forward to another year of working together to keep building community and making Silver Spring a great place to age in place.

Thank you always for your interest and commitment to Silver Spring Village.



Helping Neighbors Age in Place

# Meet Our Village

SILVER SPRING VILLAGE is a vibrant network of neighbors helping neighbors who want to “age in place.” Since 2013, we have been providing services and programs that help our older neighbors thrive – in their own homes and community.

**OUR MEMBERS** include long-time Silver Spring residents as well as new arrivals, homeowners and apartment dwellers, working people and retirees with vastly different histories and circumstances. We prize the ethnic and cultural diversity of the “suburban/urban” area we serve, and we welcome all.

**OUR VOLUNTEERS** bring an amazing array of skills and experiences and a can-do attitude. They address members’ diverse needs and interests with compassion, skill and joy. Many of our volunteers are Village members.

**OUR COMMUNITY PARTNERS** cosponsor events and provide meeting venues and other resources that expand and enrich our program offerings.

Together, we are working to make Silver Spring a great place to age in place. We thank you for your help thus far, and we invite you to embrace your “village-osity”!

*Being a Village volunteer has widened my community circle and helped me understand the challenges and benefits of aging in place. But most importantly, volunteering has introduced me to neighbors who are now my friends. I receive as much if not more than what I give. Social engagement works both ways, and in my retirement years I am so fortunate to have these wonderful, rewarding relationships.*



*Joining the Village has been one of my best decisions. It provides a variety of activities, from chess and memoir writing to study groups on Philosophy and German. Socializing opportunities are plentiful, with dinners, picnics, and trips to plays. I don't have a car and am grateful that volunteers are available to drive me to medical appointments and, if I were to need it, the grocery store. But what impresses me most is the staff's kindness and empathy. I know they would help me through any crisis.*

*They say that when you help others, you are fulfilling your soul's expectations. As a Village member, I am among wonderful people who care for and help each other. The Village has filled my soul.*



Scott Stebelman (top) and Leslie Hansley (above) are both members and volunteers. Anne Gavin (left) is a volunteer.

# Village~osity



**SILVER SPRING VILLAGE, INC.  
LEADERSHIP AND ORGANIZATION**

**BOARD OF DIRECTORS**

Peggy Gervasi, President  
Anne McHenry, Vice President  
Sue Decker, Treasurer  
Leslie Hansley, Secretary  
Martine Brizius  
Minnedore Green  
Gary Klauber  
Claire Maklan  
Vern McLendon  
Darren Vieira  
Mary Ann Zimmerman

**STAFF**

Debbie Billet-Roumell, Executive Director  
Vanessa Ripps, Director of Volunteer Services  
Ana K. Carrión, Operations Manager

**VIBE EDITORS**

Connie Raab  
Erica Summers

**CONSULTANTS**

Gwen Garrison, Strategic Planning  
Karon Phillips, Community Outreach  
Suzy Zusy, Program Assistant

**PRO BONO PROFESSIONAL SUPPORT**

Gail Peck, Peck Studios

**COMMUNITY PARTNERS**

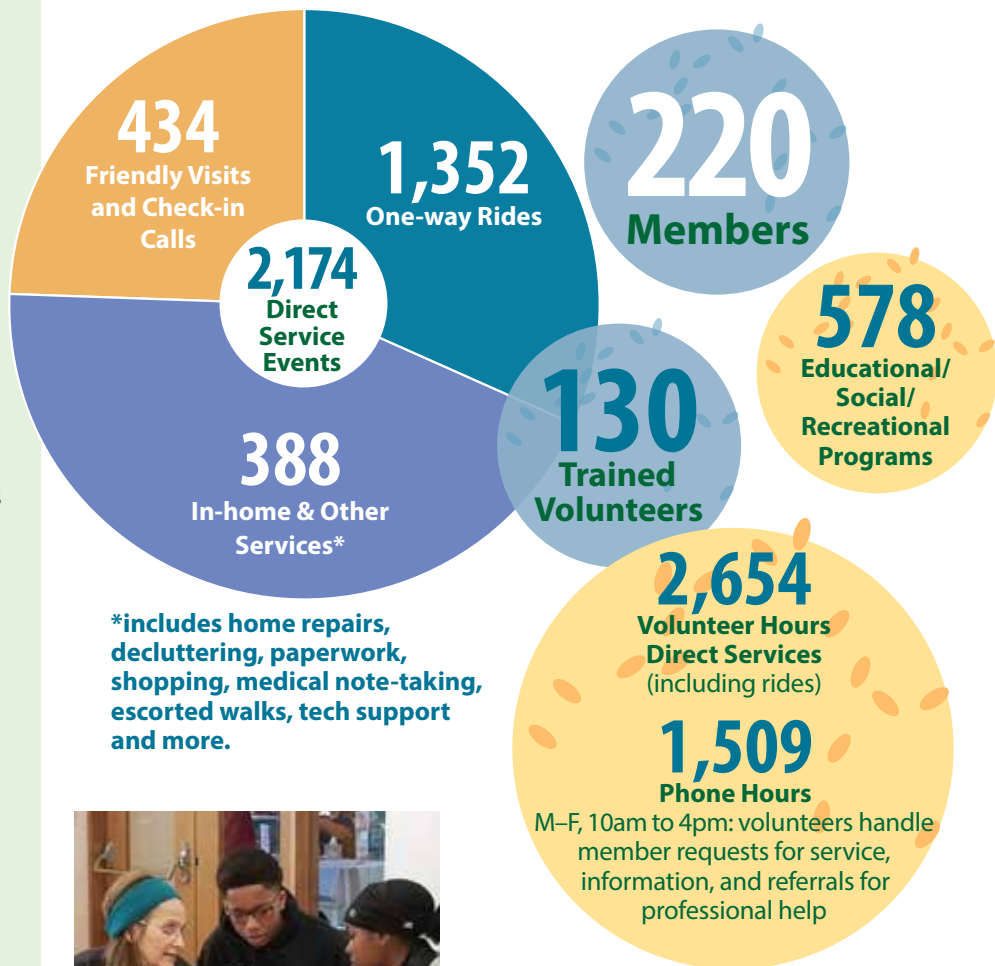
Easter Seals DC/MD/VA  
Gwendolyn E. Coffield Community Center  
Habitat for Humanity, Metro Maryland  
Holy Cross Hospital, Senior Source  
Manna Food Center  
Montgomery County Employees Federal Credit Union  
Montgomery County Volunteer Center  
Seabury at Springvale Terrace  
Shepherd's Table  
Silver Spring Chamber of Commerce  
Silver Spring Library  
Silver Spring Regional Center  
Silver Spring Town Center, Inc.  
Sunrise Senior Living

*Silver Spring Village, Inc. is a tax-exempt, nonprofit 501(c)(3) organization.*

*This report covers Village activities and accomplishments for FY 2019 (July 1, 2018-June 30, 2019).*



**MEMBERSHIP & VOLUNTEER NUMBERS** *as of June 30, 2019*



*\*includes home repairs, decluttering, paperwork, shopping, medical note-taking, escorted walks, tech support and more.*

**1,509**  
Phone Hours  
M-F, 10am to 4pm: volunteers handle member requests for service, information, and referrals for professional help



*"Tech with Teens" on Martin Luther King, Jr. Day of Service. One of our projects to improve members' computer skills.*



*Members Volunteering at Shepherd's Table. One of the ways our members give back.*



*Members on a Walk in Rock Creek Park. Our programs help keep members active.*

# Love Our Village

## WHAT PEOPLE SAY ABOUT SILVER SPRING VILLAGE

### MEMBERS say they love:

“Having people to call when I need help, so I don’t feel so isolated and alone.”

“Being part of an organization that takes very seriously our needs and desire to remain independent with a little support ... “

“The peace of mind knowing that I have a means to take care of day-to-day necessities. This is very comforting and relieves stress.”

“I love that every time I’m walking in Silver Spring, I run into someone I know —whom I wouldn’t have met without the Village.”

### VOLUNTEERS say they love:

“Supporting my community and my friends and neighbors. Being part of a movement that is redefining aging in America.”

“The people, what I am doing for them and the sociability.”

“To contribute to our Village, at 93, is a great satisfaction.”

### COMMUNITY LEADERS say:

“Silver Spring Village has taken on a leadership role in the Village movement and has served as a mentor and a consultant to other communities who wish to start their own Village.”

“Silver Spring Village has proved to be a very valuable asset to the community... Its demonstrable interest in inclusiveness contributes to its recognition as one of the best Villages in the DC Metro area.”

## VILLAGE MEMBERS GIVE BACK TO THE COMMUNITY

*Read to children in Easter Seals programs*

*Prepare and serve meals at Shepherd’s Table*

*Make blankets and hats for needy children*

*Dear Silver Spring Village,  
My daughter Jennifer and I have been comforted by your caring, compassion, and thoughtfulness. You helped us while helping our dearly beloved Dwight. He was amazed by such dedication and display of kindness.  
Thank you for all that you have contributed toward enriching our lives.  
Gratefully  
Norma Wilson*

*A member’s note of appreciation:*

*“Dear Silver Spring Village, My daughter Jennifer and I have been comforted by your caring, compassion, and thoughtfulness. You helped us while helping our dearly beloved Dwight. He was amazed by such dedication and display of kindness. Thank you for all that you have contributed towards enriching our lives.”*

*~Gratefully Norma Willson*



*Getting-to-Know-You Group. Making new friends is a major benefit of Village life.*

# Village~osity

**STATEMENT OF FINANCIAL ACTIVITY***July 1, 2018 - June 30, 2019***INCOME:**

Membership Dues .....	\$ 41,885
Individual Donations .....	61,244
Foundations .....	52,388
Contracts .....	37,576
Other .....	4,638
In-Kind Income .....	6,923
<b>TOTAL INCOME .....</b>	<b>204,654</b>

**EXPENSES:**

Programs .....	96,707
Fundraising .....	21,925
Administration .....	24,712
In-Kind Expenses .....	6,923
<b>TOTAL EXPENSES .....</b>	<b>150,267</b>
<b>NET INCOME .....</b>	<b>54,387</b>

**STATEMENT OF FINANCIAL POSITION***As of June 30, 2019***ASSETS:**

Cash .....	76,724
Securities .....	50,879
Other Assets .....	5,946
<b>TOTAL ASSETS .....</b>	<b>133,549</b>

**LIABILITIES & NET ASSETS:**

<b>TOTAL LIABILITIES .....</b>	<b>2,952</b>
Operating Reserve .....	52,700
Unrestricted Assets .....	69,102
Restricted Assets .....	8,796
<b>TOTAL NET ASSETS .....</b>	<b>130,597</b>
<b>TOTAL LIABILITIES &amp; NET ASSETS .....</b>	<b>\$133,549</b>

Income (excluding in-kind donations) increased 51% year-over-year. This was primarily due to significant increases in foundation grants and individual donations. Overall, 21% of income came from membership dues, 31% from individual donations, 28% from foundations and business donations, and 19% from a Montgomery County contract. These funds enabled us to offer more social programs, more volunteer recruitment and training, technology support for members, and to establish a physical office. Operating expenses (excluding in-kind donations) increased 23% to support these initiatives, resulting in net income of \$54,387, which was above budget. Net assets of \$130,597 at the end of the fiscal year include an operating reserve of \$52,700 to assure sustainability of the organization.

**DONORS****\$3,000 AND ABOVE**

Anonymous (2)  
 Morris & Gwendolyn Cafritz Foundation  
 Cloudbreak Foundation  
 Ralph S. & Frances R. Dweck Family Foundation  
 Greater Washington Community Foundation  
 Impact 1890: National Lutheran Communities & Services  
 Montgomery County Government  
 Mary Ann Zimmerman

**\$1,000-\$2,999**

Anonymous (3)  
 Johanna M. Boyer  
 Martine Brizius  
 Jacqueline Brown  
 Peter L. Collins & Kathy L. Kopnisky  
 Anne Gavin  
 Peggy & Fred Gervasi  
 Claire & David Maklan  
 Anne & Jim McHenry  
 Eileen & Oskhar Pineda  
 Raab Spirit Fund  
 Tony Sarmiento & Janet Silva  
 Seekers Church  
 Barbara & David Warner

**\$500-\$999**

Gladys Cohen  
 Sue Decker  
 David Goldstein  
 Gary Klauber  
 George Lane  
 Rita Naimoli  
 Elno Family Foundation  
 Judith K. Nyquist  
 Debbie & Jim Roumell  
 Denise & Chuck Sherer

**\$250-\$499**

Anonymous (1)  
 Phil & Jane Alperson  
 Katherine & Joe Anderson  
 Mary & Len Arzt  
 Gilbert Baxter  
 Lisa Bontempo & William Pierce  
 Madeline Chaleff & David Arfin Family Philanthropic Fund  
 Frith Crandall & Michael McClary  
 Cecilia de Kanga  
 Stephen Durako  
 Leslie Hansley  
 John W. & Clara C. Higgins Foundation  
 Marjorie Hirano

Jewish Council for the Aging  
 Deborah S. Laufer

Tom & Sarah Letnes  
 Roy Lykes  
 F. Carroll McKown  
 Lisa Meister  
 Ellen Miller  
 Mae Novak  
 Elisabeth Null  
 Lisa Otterstrom & Alan Gregerman  
 Gail Polivy  
 Carlene Roberts  
 Saint Luke Evangelical Lutheran Church  
 Mary DuBois Sexton  
 Don & Tina Slater  
 Bill Strein & Mary Campbell  
 Dona Teplitz  
 Katie Zimmerman

**\$100-\$249**

Anonymous (9)  
 Karen Alibrando & Bill Brekke  
 Amazon Smile  
 Mary Julia Bailey  
 Stuart Barkley  
 Isaac Benatar  
 Dorothy & Donald Berlin  
 Carol Blimline  
 Barbara Blitzer  
 Chuck & Michal Boyars  
 Jane Brown  
 James Burke  
 Rita Carlson  
 Dr. Charlotte A. Coffield  
 Sunrise of Chevy Chase  
 Brian & Bee Ditzler  
 David Dorsey  
 Ellen Dreyer  
 Lynne Ebner  
 Laurie Ekstrand  
 E M Evans Painting Inc  
 Fairfield & Cheney  
 Pam Feinstein  
 Marcy & Brian Frosh  
 Nancy & Glen Gehman  
 Dennis Gosier  
 Menachem & Miriam Gottlieb  
 Elliott & Rosa Greher  
 Robin & Harvey Hanerfeld  
 Deborah Helfeld  
 Francie & Tim Hester  
 Rosetta Holmes  
 Elizabeth & Darma le  
 Kay Johnson  
 Elizabeth Joyce  
 Mary Kave  
 Carolyn Lauer  
 Carole Levin  
 Richard & Kathy Lorr

Nancy & Bernie Markstein  
 Isabelle Melese-D'Hospital  
 Pamela Moran-Lewis  
 Sandy Morris  
 Springvale Terrace  
 Family & Nursing Care  
 Levine Music  
 Cricket Parmalee  
 Penny Passikoff & Bill Hole  
 Judith Perry  
 Alicia Pfund  
 Barbara Pliskin  
 Josefa Powell  
 Sarah Province  
 Theone Relos  
 Vanessa Ripps  
 Linda Rishe  
 Ron & Sharon Rising  
 Nancy L. Ruppenthal  
 Dee Schofield  
 Dreama A. Schrom  
 Jurg & Linda Siegenthaler  
 Ida Fernanders Smith  
 Fran Sussman  
 Madeline Svendson  
 Janet Swope  
 Alan Talbert  
 Thomas Group  
 Michael Ussery & Susan McCauley  
 Martha Wittman  
 Larry Wyborski  
 Tsedale Yigezu

**UP TO \$99**

Anonymous (13)  
 Dave & Linda Anderson  
 David & Naomi Balto  
 Joanne Bender  
 Jonathan Bernstein  
 David Blakemore  
 Bodaken-Bernstein Family Fund  
 Chad Christoff  
 Suzana Cooper  
 Belle Negrin Davis Family Fund  
 Shan Evans  
 Bernard & Deborah Fagan  
 Megan L. Foley  
 Salome Gebre-Egziabher  
 Connie Godby  
 Minnedore Green  
 JoAnne Growney  
 Ghislaine Jackson  
 Jane Johnson  
 Judith Klavans & Evelyne Tzoukermann  
 Avrom & Sarah Landesman  
 Brian & Jennie Lichter  
 Ben Lin  
 Carol Lite  
 Beth Mauser



Jerry A. McCoy  
 Mark McGlynn  
 Vern & Helen McLendon  
 Ann Marie Moriarty  
 Steve Murphy  
 Harriet Novakovich  
 Jeannette O'Connor &  
 Alan Quinlan  
 Albert Papazian  
 Judy Pegues  
 Nancy Pinto  
 Louis Razzetti  
 Ghassan & Mary Rubeiz  
 Carol Schaffer  
 Amy I. Schear  
 Rebecca Sears  
 Christopher Swope  
 Robin Talbert  
 Laurie Trippett  
 Patricia Tyson  
 Ellen Ungar-Paul  
 Lew Winarsky

**IN-KIND DONATIONS**

United Therapeutics  
 All Set Restaurant & Bar  
 Copper Canyon Grill  
 LesanCreates  
 Parkway Deli  
 Potomac Floral  
 Nando's Peri Peri Chicken  
 Nothing Bundt Cakes  
 Whole Foods Market

**VOLUNTEERS**

Jeanne Adams  
 Dave Anderson  
 Deanna Anderson  
 Joe Anderson  
 Katherine Anderson  
 Linda Anderson  
 Carly Ballard  
 Marilyn Bate  
 Kathy Beck  
 Joanne Bender  
 Catherine Berry  
 Rachael Belcher  
 Shirley Blakely  
 Johanna Boyer  
 Marta Brenden  
 Martine Brizius  
 Jane Brown

Maria Burcroff  
 Richard Burcroff  
 Gladys Cohen  
 Rich Coughlan  
 Cecilia de Kanga  
 Sue Decker  
 Tom Diaz  
 Jhenane Dolly  
 David Dorsey  
 Ellen Dreyer  
 Stephen Durako  
 Gwen Earle  
 Lynne Ebner  
 Brian Eggleston  
 James Ehrman  
 Cherri Eitel  
 Laurie Ekstrand  
 Barbara Faigen  
 Marty Faigen  
 Mary Fields  
 Rick Foucheux  
 Cheryl Gardner  
 Anne Gavin  
 Fred Gervasi  
 Peggy Gervasi  
 Debbie Gilbert  
 Connie Godby  
 Jane Gorbaty  
 Jim Gormally  
 Minnedore Green  
 JoAnne Growney  
 Leslie Hansley  
 Kevin Harris  
 Judith Hartman  
 Debbie Helfeld  
 Suzanna Hillegass  
 Marjorie Hirano  
 Bill Hole  
 Pam Holland  
 Michele Holzman  
 Jeanette Honsa  
 Elaine Hughes  
 Connor Ireland  
 Carole Jacoby  
 Cynna Janus  
 Janice Johnson  
 Kay Johnson  
 Elizabeth Joyce  
 Sandy Kemper  
 Jonathan Kidwell  
 Gary Klauber  
 Andrea Kline  
 Jenny Knopinski

Karen Kuehl  
 Anh Lam-Vieira  
 Jeri Roth Lande  
 Jonathan Lane  
 Carolyn Lauer  
 Ed Lee  
 Tom Letnes  
 Brian Lichter  
 Jennie Lichter  
 Vicki Lipov  
 Carol Lite  
 Beverly Lunsford  
 Roy Lykes  
 Yuhan Luo  
 Claire Maklan  
 Nancy Markstein  
 Mark McGlynn  
 Anne McHenry  
 Carroll McKown  
 Helen McLendon  
 Vern McLendon  
 Isabelle Melese-d'Hospital  
 Sandy Morris  
 Rita Naimoli  
 Sarah Neally  
 Mae Novak  
 Marsha Obusek  
 Cricket Parmalee  
 Penny Passikoff  
 Gail Peck  
 Alicia Pfund  
 Nancy Pinto  
 Gail Polivy  
 Connie Raab  
 Jim Roumell  
 Barbara Ryan  
 Tonya Saffer  
 Tony Sarmiento  
 Terry Savage  
 William Schauman  
 Kerstin Schmidt  
 Barbara Schubert  
 Bruce Seeman  
 Chuck Sherer  
 Denise Sherer  
 Bonnie Smith  
 Scott Stebelman  
 Erica Summers  
 Fran Sussman  
 Janet Swope  
 Dona Teplitz  
 Leon Thornton  
 Michael Ussery

Darren Vieira  
 Jaccie Wallen  
 Stefanie Weldon  
 Eric Wiemann  
 Martha Wittman  
 Mary Ann  
 Zimmerman  
 Deborah Zuckerman

Silver Spring  
 Village creates  
**BONDS** within and  
 across **DIVERSE**  
 neighborhoods.



*Problem Solving.* Volunteers help with paperwork, digital files, and communications.



*Escorted Walk to Do Some Errands.* Volunteers support members' safety and independence.

# Village~osity

# Build Our Village

## HOW TO:

**DONATE BY CHECK**—make payable to Silver Spring Village and send to Silver Spring Village, PO Box 8217, Silver Spring, MD 20907.

**ON-LINE**—go to [silverspringvillage.org](http://silverspringvillage.org) and press the Donate tab.

**LEAVE A LEGACY**—contact Katherine Anderson about a bequest or other planned giving by calling 301-503-7401 or send email to [info@silverspringvillage.org](mailto:info@silverspringvillage.org).

**JOIN**—go to [silverspringvillage.org](http://silverspringvillage.org) and press the Membership tab, or call 301-503-7401 and ask to speak with Claire Maklan.

**VOLUNTEER**—go to [silverspringvillage.org](http://silverspringvillage.org) and press the Volunteers tab, or call 301-503-7401 and ask to speak with Vanessa Ripps.



**SILVER SPRING VILLAGE, INC.**  
8700 Georgia Ave, Suite 306  
Silver Spring, MD 20910

Mailing address:  
PO Box 8217, Silver Spring, MD 20907  
Email: [info@silverspringvillage.org](mailto:info@silverspringvillage.org)  
Phone: 301-503-7401  
Web: [silverspringvillage.org](http://silverspringvillage.org)



*like us and share!*

[www.facebook.com/silverspringvillage](http://www.facebook.com/silverspringvillage)

## SAMPLE MEMBER EVENTS *Something for everyone!*

The Village offered more than 575 events in FY 2019. Led by Villagers and local experts, our programs help participants engage with each other and with the community.

### EXAMPLES OF ONE-TIME EVENTS

- Tech with Teens, an MLK Day of Service Program
- Medical Cannabis Presentation
- Glenstone Museum Visit
- Annual Plant and Seed Swap
- Memory Matters Workshop: Tools and tips
- Pool Party at the YMCA
- Behind the Stage Curtain: With professional actor
- Global Aging: Videochat with leaders of HelpAge USA and HelpAge Ethiopia
- Fake News -- How to Spot It: Learning to navigate the media landscape
- Female Re-Enactors of Distinction: Remembering African American ladies of the Civil War
- Hand-Dance Party: Dancing, food, fun and friends!

### EXAMPLES OF WEEKLY AND MONTHLY EVENTS

- Current Events Discussion
- Book Club
- Men's Brunch
- Mindfulness
- Philosophy
- Poetry
- Rock Creek Hikes
- Getting-to-Know-You
- German Conversation
- Memoir-Writing
- Painting
- Yarn and Needlework (for charity)
- Game gatherings: Bridge, Canasta, Chess, Jigsaw Puzzles, Mah-jongg, Poker, Rummikub, Scrabble
- Outings for Foodies and Film Lovers

ANNUAL REPORT DESIGN BY GAIL PECK, PECK STUDIOS